

# Key to abbreviations used in the acknowledgements

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KAV	-	Vienna Hospital Association
KFA	-	Health Insurance Authority for Vienna Public Service Employees
MA	-	Municipal Department
MD	-	Chief Executive Office
ÖGB	-	Austrian Federation of Trade Unions
ST.AT	-	Statistics Austria
WIFO	-	Austrian Institute of Economic Research
WStW	-	Vienna Public Utilities
MA 2	-	Central Personnel Service for Public Service Regulations and Remuneration
MA 4	-	General Financial and Economic Affairs, Duties and Charges
MA 5	-	Finance and Budget
MA 6	-	Accounting Services
MA 8	-	City Archives
MA 11	-	Youth and Family Offices
MA 11 A	-	Municipal Nursery Schools and Children's Daycare Centres
MA 12	-	Social Welfare
MA 14	-	Automated Electronic Data Processing, Information and Communications Technologies
MA 15	-	Public Health
MA 16	-	Vienna Arbitration Board for Legal Housing Matters
MA 18	-	Urban Development and Planning
MA 19	-	Architecture and Urban Design
MA 22	-	Environmental Protection
MA 23	-	Civic Buildings and Other Public Facilities, Communications Technology
MA 26	-	Economic and Technological Development
MA 28	-	Road Management and Construction
MA 30	-	Vienna Waste Water Management
MA 31	-	Water Management
MA 32	-	Technical Services
MA 33	-	Public Lighting
MA 36	-	Inspection of Business Establishments, Electrical and Gas Equipment, Fire Prevention and Official Authorisation of Events
MA 37	-	Building Inspection
MA 38	-	Food Safety Department
MA 40	-	Real Estate Evaluation and Assessment
MA 41	-	Surveyors
MA 42	-	Parks and Gardens
MA 43	-	Cemeteries
MA 44	-	Municipal Swimming Pools
MA 45	-	Water Engineering
MA 46	-	Traffic Management and Organisation
MA 47	-	Nursing and Care Services
MA 48	-	Waste Management, Street Cleaning and Vehicle Fleet
MA 49	-	Forestry Office and Urban Agriculture
MA 50	-	Housing Promotion, Housing Rehabilitation and Improvement, Supervision of Non-Profit Building Associations
MA 51	-	Sports Office
MA 56	-	School Administration
MA 59	-	Market Authority
MA 60	-	Veterinary Board
MA 61	-	Vital Statistics and Citizenship
MA 63	-	Commerce and Trade, Legal Aspects of Food Safety
MA 66	-	Bureau of Statistics
MA 68	-	Fire Safety and Disaster Relief
MA 69	-	Legal and Administrative Real Estate Matters
MA 70	-	Ambulance and Patient Transport Services

\* Titles of municipal departments and other sources are quoted as of 1 July 2001.